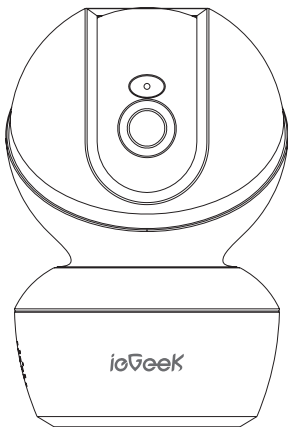




Security Camera

USER MANUAL



official email: service@iegeek.com

Register for product warranty within 7 days, ieGeek product warranty extended to 2 years.



Scan here to register

CONTENT

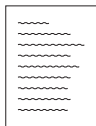
- 01** Products Related2
- 02** APP Installation And Account Creation..... 5
- 03** Initial Camera Settings 8
- 04** Camera Viewing Interface 11
- 05** Frequently Asked Questions.....18
- 06** After-sales Service.....20

01 / Products Related

1.1 Packaging content



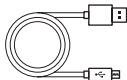
Camera *1



Manual *1



Adapter *1



Data cable *1



Base *1

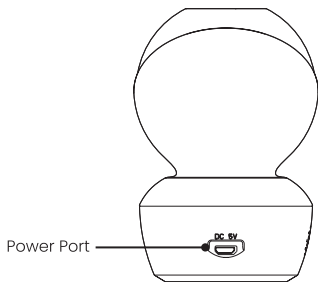
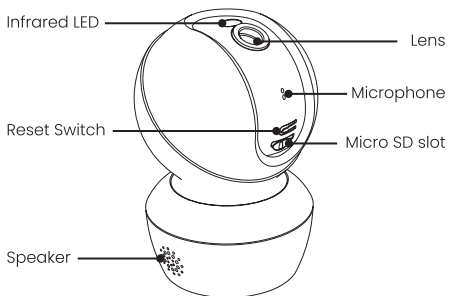


Screw *2

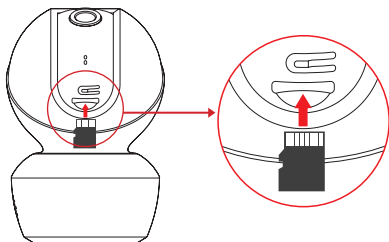


Nut *2

1.2 Names of components



1.3 SD card Installation



Caution:

Please insert the SD card into the camera body.
Be sure to insert the SD card with the camera's power off.

Micro SD card installation/removal

• Installation

Turn the MicroSd card's metal port side up, make a "click" sound, and then slowly insert it into the MicroSd card slot with your finger.

Do not push the MicroSd card in violently when it is tilted or when the front and back of the MicroSd card are reversed.

• Removal Method

Gently insert the MicroSD card until you hear a "click" sound. When you hear a "click" sound, gently remove the SD card.

There is a risk of damaging the unit and the MicroSD card if you pull it out violently.

1.4 Specifications

Video recording time	30 seconds of continuous recording ~ end of the detection
Network	IEEE802.11b/g/n2.4GHz
Support port	Mobile phone, tablet
AI Function	Auto Tracking, Human detection, Voice Detection
Recording type	Continuous recording, automatic/person/voice detection recording
Overlay Video	Yes
Video storage method	Micro SD card (maximum 128GB), cloud storage
Operating ambient temperature	-10°C ~ 55

02 / APP Installation And Account Creation

2.1 Install the application "Canny Cam".

Please download the app "Canny Cam" as follows.

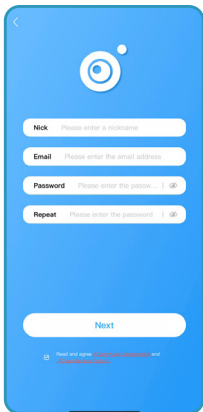
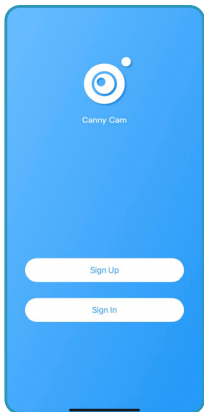
- Search for "Canny Cam" in the APP Store or Google Play Store and install the app.
- Scan the QR code below with your mobile phone to download the app "Canny Cam".



2.2. Creating an account

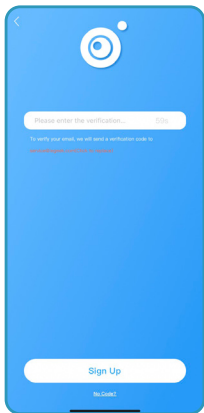
Please follow the instructions below to start using the application Canny Cam.

- Launch the application Canny Cam on your mobile device and click on "New User Registration".
- On the next screen, enter your nickname, email address and password (8 or more alphanumeric characters) and click the "Next" button at the bottom of the screen.



- The verification code (6 digits) will be sent to the email address you entered, please confirm.
- Enter the verification code on the Canny Cam application screen and click Register to complete the account creation.

(If you have questions about account registration, please refer to page 20 or contact us.)

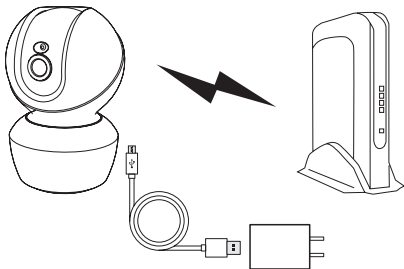


03 / Initial Camera Settings

3.1 Precautions to be taken before adding a camera

The camera must have wifi to work.

- Please make sure the wifi that the camera is connected to is 2.4GHz.



The initial operation sequence is as follows

1. Plug in the camera's power supply.

2. There is a water ticking sound.

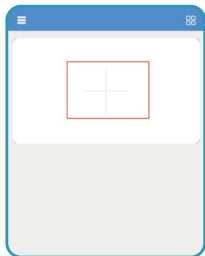
3. The infrared light of the camera turns red and the light goes off after 50 seconds.

4. Then connect wifi

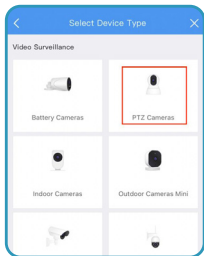
If the wifi can't be connected, please long press the reset button for 10 seconds and continue to check again from step 2.

3.2. Adding a camera

Log in to the app and follow the steps to add the camera.



1. Click the "+" icon in the middle of the page.



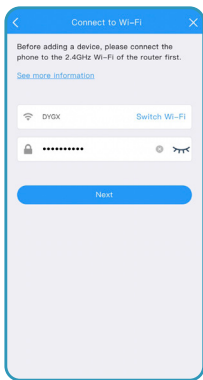
2. Go to the "Select device type", choose the PTZ camera series.



3. Tap "Powered on" and "Next"



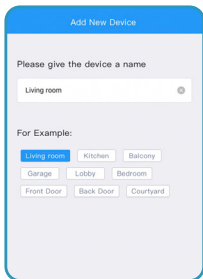
4. Scan the QR code at the bottom of the camera, and the interface for choosing the network connection method will appear after recognition.



5. Select the 2.4GHz wifi you are using, enter the password, and click [Next]



6. Scan Camera's QR Code



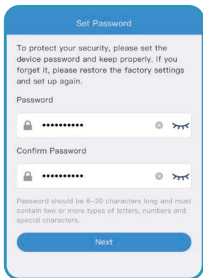
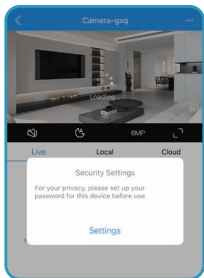
7. Customise the device name and add it.



8. Device added successfully.

Tips: To provide you with a better experience, our app will continue to be updated. If you encounter any inconsistencies with the above connection steps, please follow the app's instructions to connect and operate;

3.3 Setting a secure password



For your privacy, please set your device password before use to prevent unrelated people from viewing it.

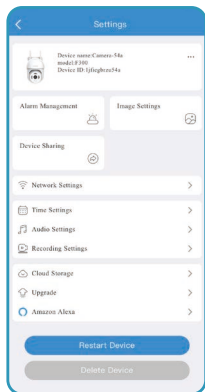
04 / Camera Viewing Interface

4.1 Camera operation interface

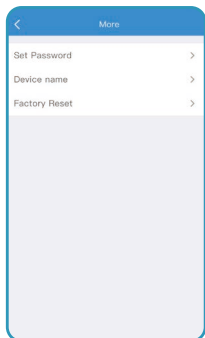


1. Camera settings.
2. Speaker (Horn) ON/OFF (Sound from camera side)
Hear sound)
3. Night vision interface setting.
4. Picture quality setting.
5. Screen landscape display switching
6. Manual-record video with smartphone
7. Manual-record photos with a smartphone
8. PTZ control, Remote control operation up-down-right-left-zoom
9. Siren
10. Speak to Visitor
11. SD Card Local Storage
-Save video on an SD card
12. Cloud Storage
-Store video in cloud storage(charge)

4.2. Various settings of the camera

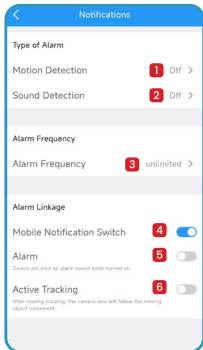


Settings page



- Modify device information (click on the upper right corner)
- ① Set account password
 - ② Modify device name
 - ③ Restore settings

Alarm Management



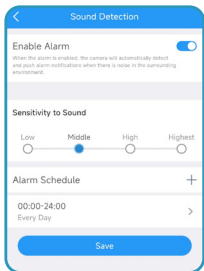
1. Type of Alarm

- ① Motion detection on/off
- ② Human Detection On/Off
- ③ Alarm Frequency (Alarm interval selectable from 1 to 10 minutes)
- ④ Mobile Notification Switch
- ⑤ Alarm: Device will emit an alarm sound when turned on
- ⑥ Active Tracking: After moving tracking, the camera lens will follow the moving object movement.



2. Motion Detection

Set human detection on/off, the camera can detect people and send alarm notifications. Motion detection sensitivity, motion adjustable. Click Save when you are done with the settings to set it up successfully



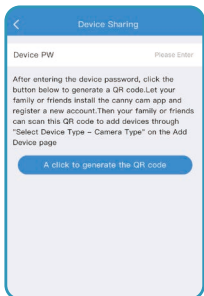
3. Sound Detection

Sound detection: Set the volume for detecting surrounding sounds. Adjustable sound detection sensitivity.



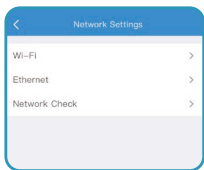
Image Settings

- ① Frame Reversal
Used to correct frame reversal when the camera is mounted on the ceiling.
- ② OSD
Used to display camera name, date, time, and other information in the video.
- ③ Power Frequency
When the video screen flickers, try to set the appropriate 50HZ/60HZ power frequency.



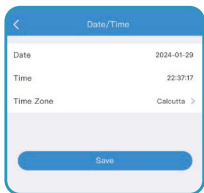
Device Sharing

- ① Enter the password for the camera.
- ② Then click [QR code generation button] to generate a QR code.
- ③ Scan this QR code with other devices via Canny Cam to add it easily.



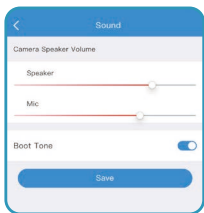
Network Settings

- ① WiFi
- ② Network Check (Detects whether the signal strength at the current location is sufficient)



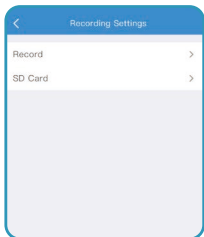
Time Settings

Set the time zone, time, and date of your location.



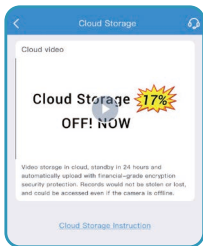
Video Settings

- ① Adjust the speaker/microphone volume
- ② Setting the device tone



Audio Settings

- ① Recording
Select Continuous Recording/Timed Recording
- ② SD Card
Check if an SD card is detected



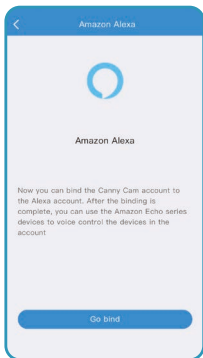
Cloud Storage

Cloud Storage Service Description



System Upgrade

Display the current version and decide whether to upgrade to the latest version

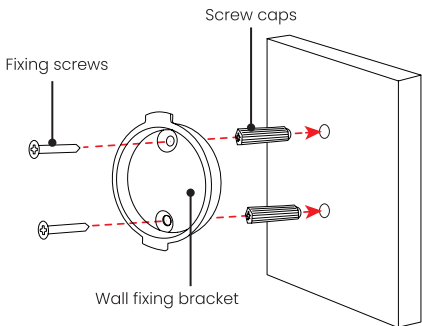


Amazon Alexa

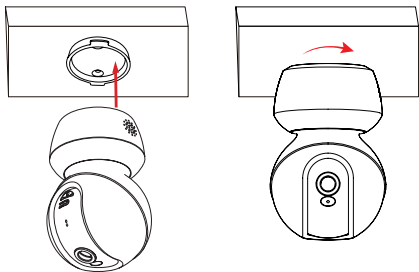
Tie your Canny Cam account to your Alexa account to voice control the devices within that account via Amazon Echo series devices.

Camera vertical or mounted on the ceiling specific method

Step 1: Choose a suitable place and fix the bottom cover on the wall with screws and nuts.



Step 2: Rotate the camera to complete the installation.



• When installing vertically or on the ceiling, please set the screen rotation in the application.

Fixing screws and nuts

05 / Frequently Asked Questions

1. Is there a fee to use the Canny Cam application? Does it have to be billed?

A: The application is free to use, but if you want to use the cloud service, you will incur the cost of the cloud service accordingly.

2. Can I save the videos recorded on the SD card to my computer?

A: Yes, you can. Insert it into your computer using a card reader and run the application "sdtool". Then you can move the videos stored on the micro sd card to your computer. If you can't save or don't understand the operation, please contact our after-sales service.

3. How many days can the SD card record in continuous recording mode?

A: A 128GB SD card can record for about 1-2 days. A 64GB SD card can record for 2 weeks and a 32GB SD card can record for 7 days.

4. The text in the manual is very small and hard to read.

A: Scanning the QR code on the previous page of the manual or on the details page, you can see the PDF electronic version of the manual if you ask our company.

5. Can the night vision mode be turned off?

A: Yes, there are three modes that can be set at the bottom of the real-time screen: auto, daytime, and nighttime. If the setting is set to "Day", the night vision mode will not be activated.

6. Can I double speed playback the video on the SD card?

A: No, you cannot fast forward.

7. How many devices can I register?

A: You can register up to 32 devices.

8. Can I see the real-time image from a distance?

A: Yes.

If there are any other features that are not described or missing from the manual, please feel free to contact us at service@iegeek.com.

06 / After-sales Service

Thank you very much for your purchase and support.

- ieGeek security camera pursues high quality, and adheres to the business philosophy of customer experience first, so you will get 2 years warranty and customer support after purchase.

From now on, if you have any problems since the date of purchase, please contact us as below:

① Order History

② Email address: service@iegeek.com

We are committed to providing our customers with the highest standards of after-sales service.

- In the unlikely event that a product is defective, we apologise for any inconvenience caused. We would be delighted if you could contact our customer service. In this case, we offer the following guarantees.

1. We will replace the product with a new one.
2. We will refund your money.

(Also, please tell us as much detail as possible about the product so that the same problem does not occur again.)

In order to provide satisfactory service to our guests, we will do our best to respond to you quickly. Please rest assured.

Our company thanks for your continuous support and understanding.

